



### Safety features

- Staff follow all safety protocols as directed by local authorities
- Shared stationery such as printed menus, magazines, pens, and paper removed
- Hand sanitizer in guest accommodation and key areas
- Process in place to check health of guests
- First aid kit available
- Access to health care professionals
- Face masks for guests available



### Physical distancing

- Contactless check-in/check-out
- Cashless payment available
- Physical distancing rules followed
- Screens or physical barriers placed between staff and guests in appropriate areas



### Cleanliness & disinfecting

- Use of cleaning chemicals that are effective against Coronavirus
- Linens, towels and laundry washed in accordance with local authority guidelines
- Guest accommodation is disinfected between stays
- Guest accommodation sealed after cleaning
- Guests have the option to cancel any cleaning services for their accommodation during their stay



### Food & drink safety

- Physical distancing in dining areas
- Food can be delivered to guest accommodation
- All plates, cutlery, glasses and other tableware have been sanitized
- Breakfast takeaway containers
- Delivered food is securely covered